Aurora⁺

Home Printer Repair

If your printer is giving you grief, don't worry - you can fix it! With a little patience, your printer manual and the right knowhow, minor printer maintenance can be a breeze for you. Here is a quick guide to repairing your printer.

Before you start any work on your printer, ensure that there aren't any "easy fixes" to your printer by checking the manual. Issues like spots in printing, horizontal lines, printing quality and lagging printer speed could be fixed with just a small adjustment in your settings.



Take Precautions:

With printer maintenance, make sure the power is off and remove any parts that may be hot or let the printer cool down before you begin. Exposed fuses can cause finger burns, so be sure to follow the correct precautions!



Turning it off and on Again:

A classic joke in any tech maintenance, but turning devices off and on again sometimes does the trick! If you find your printer isn't working at all, disconnect it from any wired devices, unplug the machine from the wall, wait a few seconds, plug back in and reconnect.



Clean the Printheads:

Clogged printheads are a major issue for printers and may result in poor quality output. If your printer often has this problem, it may be due to excessive ink usage - which will eventually run out, even if you don't use them all at once! Make sure to check your printer manual to see how these features work, so they don't go unchecked.



Remove Dust and Debris:

Jamming up your printer is no fun, but it's also unnecessary. You can remove unwanted debris with a small vacuum cleaner. This will get rid of any dirt and dust without moving around inside strands or smudging prints on paper!



It is critical to solve printer issues in the correct way for the longevity of your printer health. Incorrectly resolving issues such as paper jams not only leads to future printing problems but can also leave your printer damaged, or even send documents flying when they escape from their jammed state! Practise patience and follow the manual carefully before getting frustrated.

Consider Investing in a Maintenance Kit:

Regular care and maintenance of your printer is important. These kits typically contain replacement parts for astoners and drums, which can wear down quickly. If you know you're going to be using your printer often, it may come in handy to have a maintenance kit to hand!



Make sure to check the manual for your printer to learn how to troubleshoot your printer. Most troubleshooting can be done from the comfort of your desk, so be sure to familiarise yourself to help with quicker fixes to technical problems!



If maintenance is proving tricky for you, or your issues are beyond this guide, outsourcing IT support might be the next option. Aurora offers print management services.



Have you heard about our 'office in a box' solution? A Simple Costeffective Managed Print solution for home workers without the hassle of expenses. Office in a box is the perfect 'plug n play' managed print solution designed for those who work from home.

Are you a small company looking for a managed print service? We can take the headache out of daily print issues with our office in a box: aurora.co.uk/print-management-solutions

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